



ELIGIBILITY CRITERIA

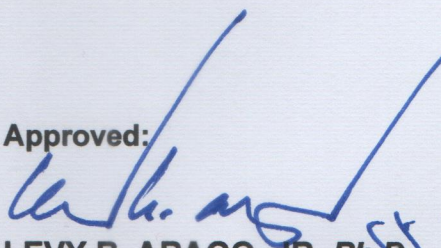
1. To be eligible for the grant of FY 2021 PBB, each agency must satisfy the criteria and conditions under the four dimensions of accountability:

- **Performance Results**
- **Process Results**
- **Financial Results**
- **Citizen/Client Satisfaction Results**

and attain a total score of at least 70 points based on the PBB Scoring System.

2. In the context of FY 2021 PBB, the **Performance Results** refer to the accomplishment of the Congress-approved performance targets under the Performance-Informed Budgeting (PIB) of the FY 2021 General Appropriations Act (GAA). This physical target is an existing eligibility criterion for SUCs.
3. **Process Results** refer to the achievements in ease of doing business/ease of transaction with the agency as a result of streamlining, standardization i.e., through the ISO-certified QMS or its equivalent, digitization and related improvements in the delivery of services.
4. **Financial Results** refer to the actual spending of the agency's budget allotment vis-à-vis the realization of the committed programs and projects based on the FY 2021 GAA. The Disbursements BUR is a prevailing common target of all agencies.
5. The **Citizen/Client Satisfaction Results** refer to the achievements in satisfying the quality expectations of the transacting public.
6. For FY 2021, the Good Governance Conditions (GGCs) shall no longer be required in determining the overall PBB eligibility of the agency. Nonetheless, compliance with these conditions shall be used as the basis in determining the eligibility of responsible units and individuals.

Approved:


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